

CODE : SOFIA

Time : 2 Hrs.

Marks : 60

Instructions :- All Questions are compulsory.

- Q.1 Explain in brief (Any Three) 15**
i) Method Study
ii) Multy Activity chart
iii) Ergonimics
iv) Work measurement.

OR

- Q.1 "Motivation is to factor labour what capital is to business" explain with refer
ence to sharing gains 15**

- Q.2 Define work measurement. How the work measurement data is useful in im
proving productivity.**

OR

- Q.2 How method study is instrumental in improving productivity. 15**

- Q.3 "Job evaluation is rating of jobs and not man" Justify. 15**

OR

- Q.3 Discuss in Brief (Any Three) 15**
i) Check Sheet
ii) Pareto Chart
iii) Flow chart
iv) Cause and Effect diagram
v) Histogram
vi) Process Capability

- Q.4 Define the concept of Quality and Quality Classification. Discuss cost of
Quality 15**

OR

- Q.4 "Kaizen is an effective tool in improving overall performance of an organisation"
Explain. 15**
